# CHOKHI DHANI GROUP

Transition of positioning Cultural Entertainment Brand Luxury Heritage hospitality brand

#### 435x ROI in Sales

- Rebranding
- Virality
- Organized MarketingStrategy & System
- Setup of in-house team



## © SUB-BRANDS OF CHOKHI DHANI GROUP

Chokhi Dhani Resort Jaipur

Kalagram

Rigid Industries

Pink Pearl Fun City, Jaipur

Chokhi Dhani Foods

Chokha Punjab, Jaipur

Chokhi Dhani London

Chokhi Dhani Dubai

Chokhi Dhani Foods Dubai

Village Fair & Restaurant, Jaipur

Village Fair & Restaurant, Panchkula

Village Fair & Restaurant, Sonipat

Village Fair, Amritsar

Ethnic Resort, Jaipur

Ethnic Resort, Indore

Pink Pearl Hotel, Jaipur

Palace Hotel, Jaisalmer

Desert Camp Jaisalmer

# REBRANDING // BRAND REFRESH COLOUR THEORY

RED BARN #7B1605 CAMEL #B89167

GOLD GRADIENT



### REBRANDING / BRAND REFRESH **FONTS**

#### Luxora Grotesk

Aa Bb Cc Dd Ee Ff Gg Hh II JJ Kk LI Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz

PRIMARY BODY TYPEFACE

To be used for body text like paragraphs, second information

ABOBOAH HIBROR RABARRATUVW X 43

SECONDARY DISPLAY TYPEFACE

To be used for small headings of supreme importance, to be used where activities, food and fun part requires

Emilea

Aa Bb Cc Dd Fe Ff Gg Hh li Jj Kk Ll Mm Nn Oo Pp Qq Rr Ss Tt Utt Vv Ww Xx Yy Zz 0123456789

PRIMARY DISPLAY TYPEFACE

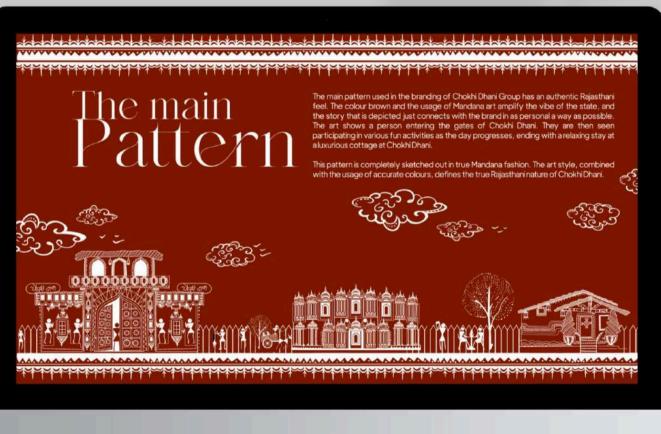
To be used for display banners, signages, headings titles and important highlighter text.





### REBRANDING // BRAND REFRESH BRAND PATTERN / INDIA

World's first digital mandana art created to represent a scene of chokhi dhani, and it's heritage



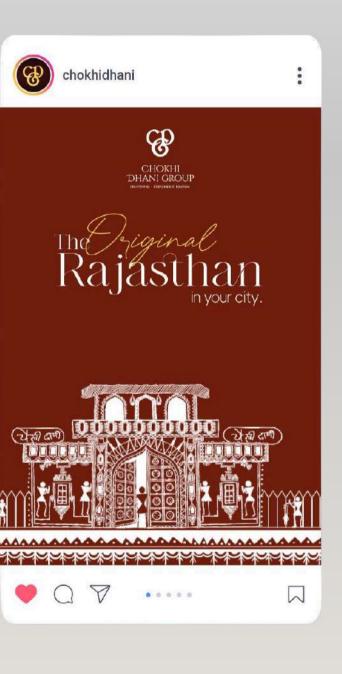


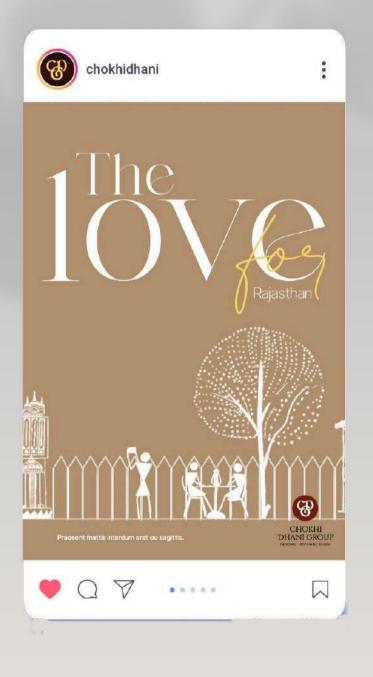


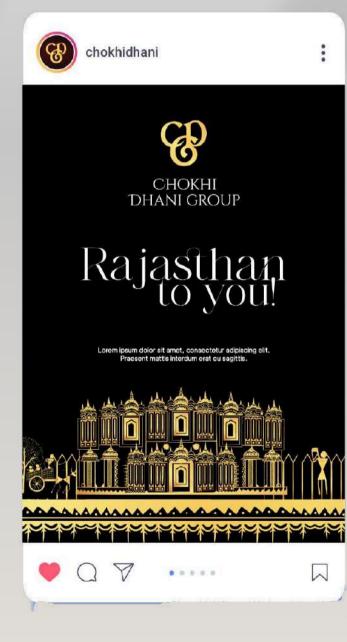
# REBRANDING // BRAND REFRESH BRAND PATTERN / INTERNATIONAL



# REBRANDING / BRAND REFRESH SOCIAL MEDIA LOOKBOOK



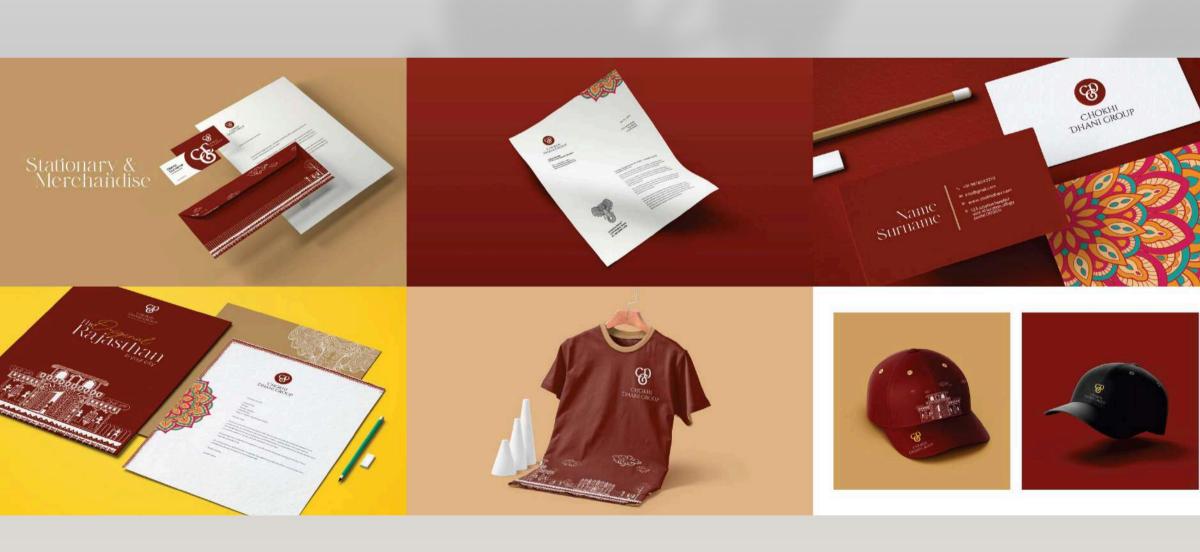






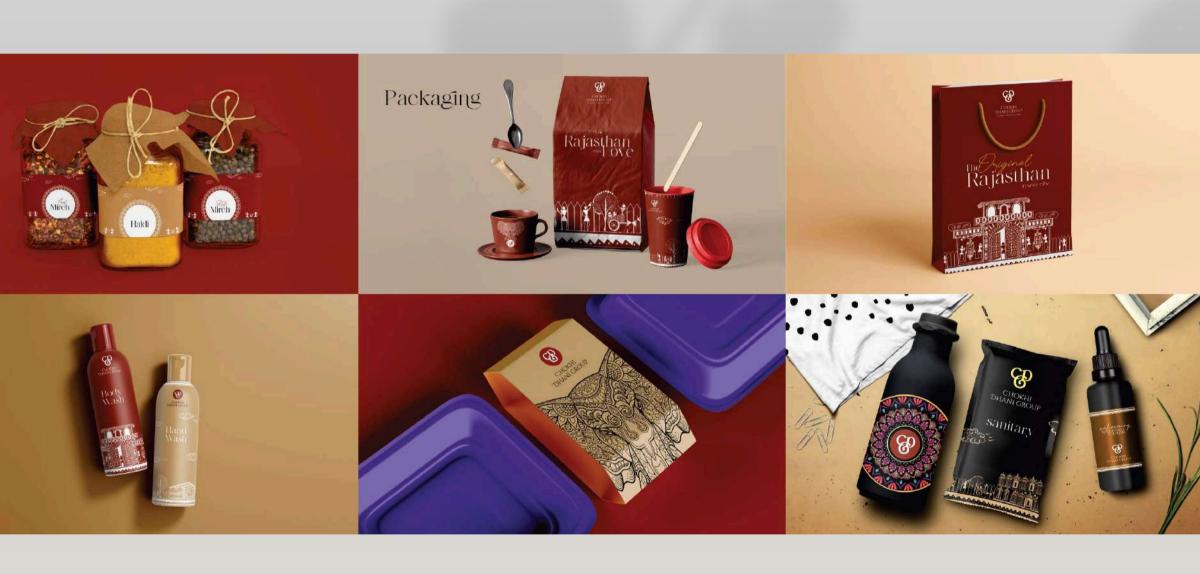
## O7 REBRANDING // BRAND REFRESH

STATIONARY & MERCHANDISING



## O7 REBRANDING // BRAND REFRESH

STATIONARY & MERCHANDISING





#### (08) WEBSITE REVAMP

Under the following Parameters







- Minimal
- Brand aesthetics oriented
- Anchor theory applied

Focus on rich heritage as opposed to maximal cultural aspect

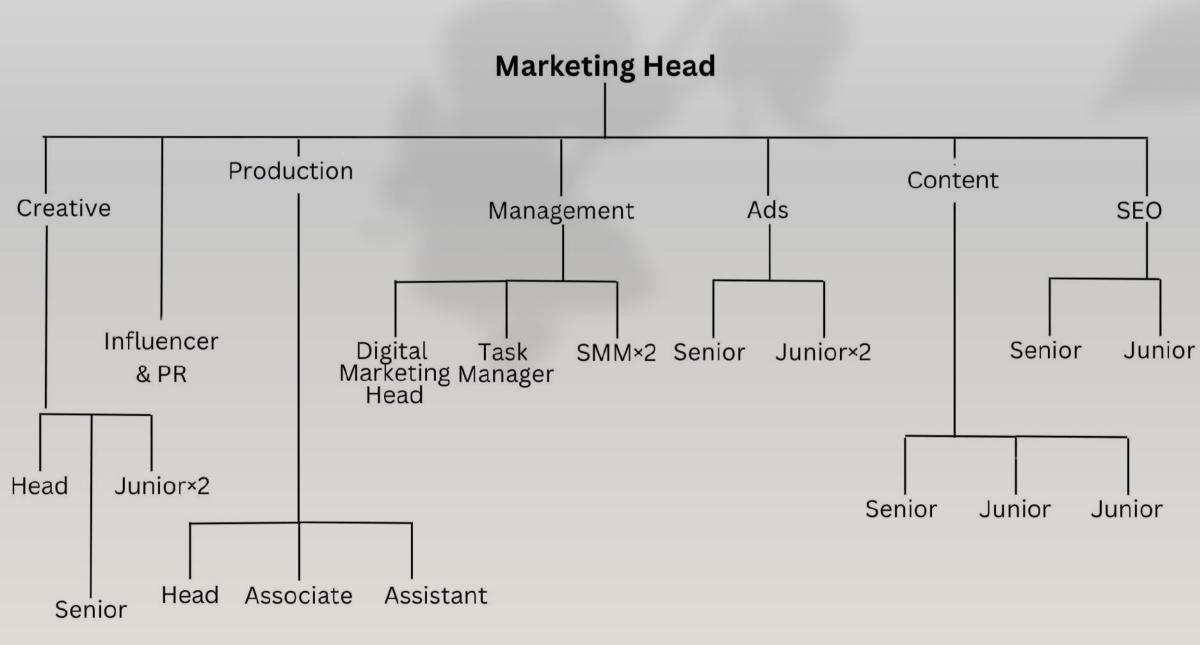
Highlighted international presence to better the positioning



### 09

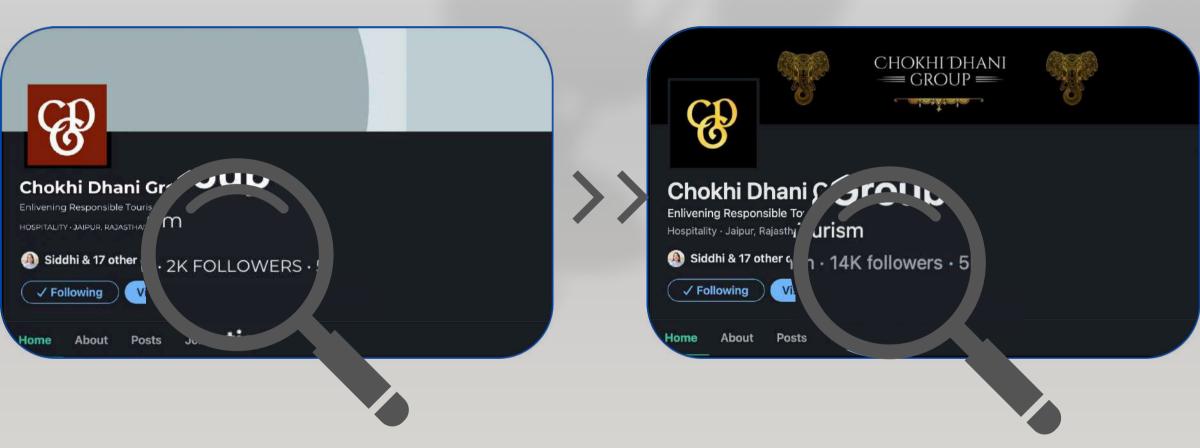
## MARKETING TEAM HIERARCHY FLOWCHART DEVELOPMENT

To manage 17 sub brands





## FOCUSING ON CORPORATE IDENTITY GROWTH

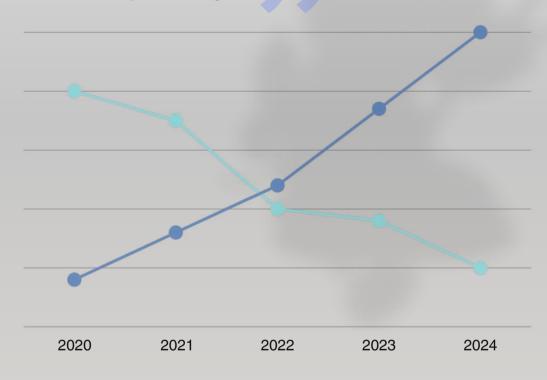




## MARKETING TEAM RECRUITMENT OPTIMISATION

#### "Tie-ups Done with 4 companies

Reduced the recruitment cost by 50% & decreased the turnaround time by 3.5x, also increased the retention & recruitment quality.







### JOB DESCRIPTIONS SETTING FOR THE MARKETING TEAM

For better clarity of job roles, and the vacancy, to find the perfect match, as well decrease attrition.

- Content
- Creative Ads
- Digital Marketing
- Production
- SEO





# SETTING UP KPI FORMAT OF MONTHLY REPORTING PHASE 1

#### Social Media Monthly Report

<Client Name>

<Start Date> to <End Date>

#### **Particulars**

Number of Posts

Number of Carousel Slid

Number of Stories

Number of Reels

Engagement Rate

Average Likes

Average story views (See if possible)

Number of Ads run

Types of Ads run

Budget spent on Ads (Excl. Screenshot of the ads run wi

results

Total Reach of the accou

Output of the Ads: Read

Output of the Ads: Inquir

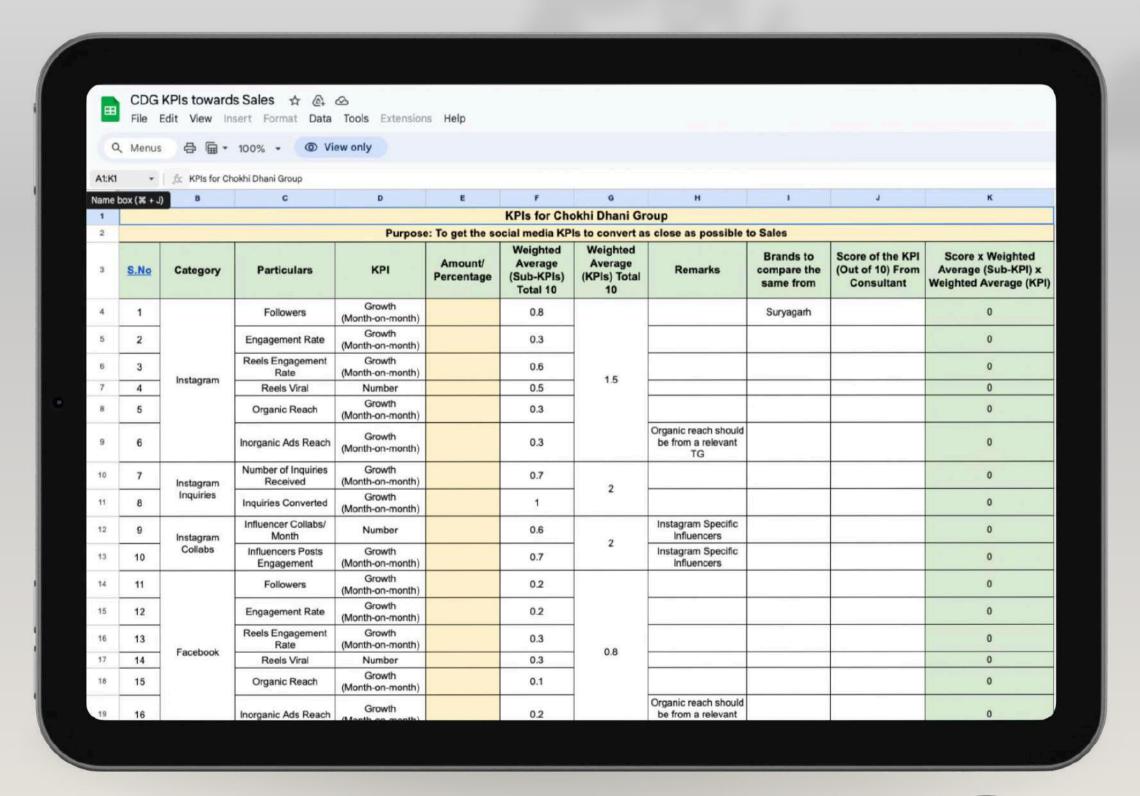
Other Tasks

Other Platforms Managed Postings Done

	<client name=""></client>			
<start date=""> to <end date=""></end></start>				
Particulars	Numbers/ Amount/ Details			
Number of Posts				
Number of Carousel Slides				
Number of Stories				
Number of Reels				
Engagement Rate				
Average Likes				
Average story views (See if this is possible)				
Number of Ads run				
Types of Ads run				
Budget spent on Ads (Excl. GST)				
Screenshot of the ads run with their results				
Total Reach of the account				
Output of the Ads: Reach				
Output of the Ads: Inquiries				
Other Tasks				
Other Platforms Managed & Postings Done				



# 14 SETTING UP KPI FORMAT OF MONTHLY REPORTING PHASE 2

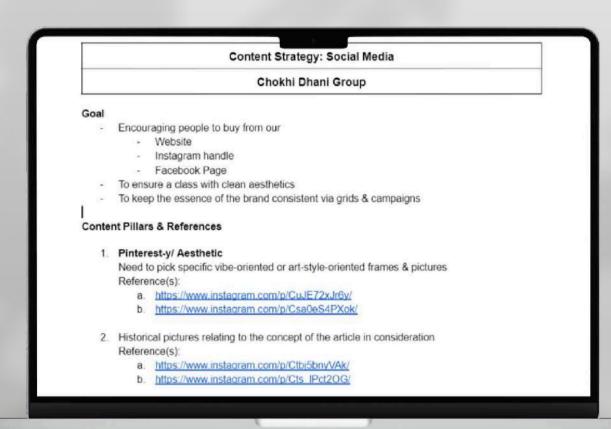


### 15

# INTERVIEW REPORTING FOR LONG TERM RECRUITMENT PLANS



## Content Strategy Created for



- Social Media Content Strategy
- Ads Strategy for follower growth
- Ads Strategy for Customer Acquisition
- Google Business Ads Strategy
- Performance Marketing Ads Strategy
- Content jacking for reel strategy

- 9. How to use and place our articles
  - Reference(s):
    - a. <a href="https://www.instagram.com/p/Crk4nVGp2KN/">https://www.instagram.com/p/Crk4nVGp2KN/</a> (This could be more aesthetic, however)
- 10. Storytelling around a product/ article
  - Reference(s):
  - a. https://www.instagram.com/p/CsSwNPvp2Lv/
- Storytelling motion graphics // Not focusing on any specific product Reference(s):
  - a. <a href="https://www.instagram.com/p/Cuhl33XI4\_v/">https://www.instagram.com/p/Cuhl33XI4\_v/</a> // However the vibe will be very subtle so will be the colours
- 12. Storytelling about our brand's USPs and highlight pointers
  - a. https://www.instagram.com/p/CtG9W74uWtY/
- 13. Macro shots of product/ article detailings
  - a. Could be carousels
  - b. Could be static postsc. Could be reels as well

  - Reference(s):
    - a. https://www.instagram.com/p/CooZkQzgrlJ/



# 17 BASIC TRAINING & SOPS FOR TEAM MANAGEMENT

- Training session
- KRA definition
- Expectation setting
- Team management software executed





## VIDEO PRODUCTION SOPS & SYSTEMS DEVELOPMENT

#### **Freelance Tie-Ups**

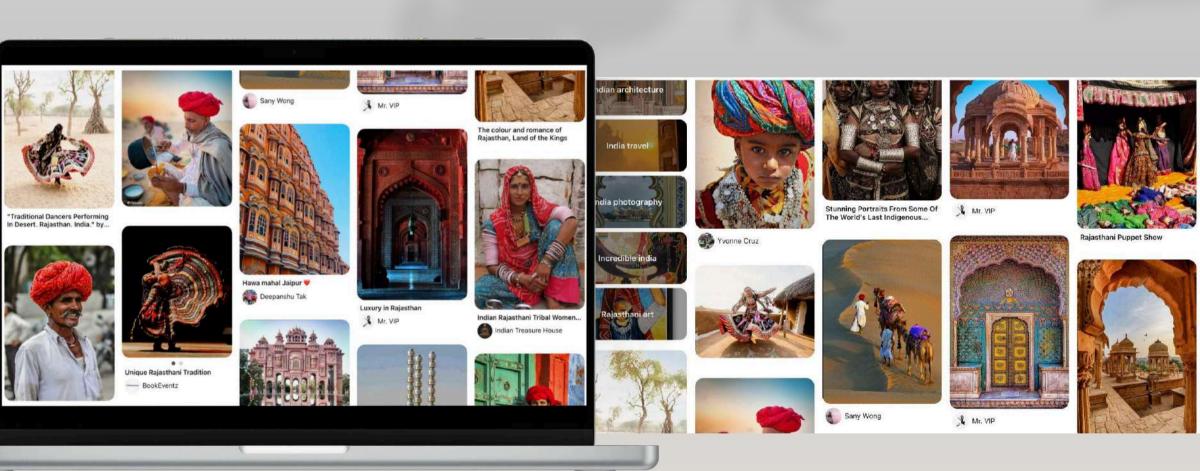
- Cheaper than inhouse More
- creative Better
- storytelling &cinematography



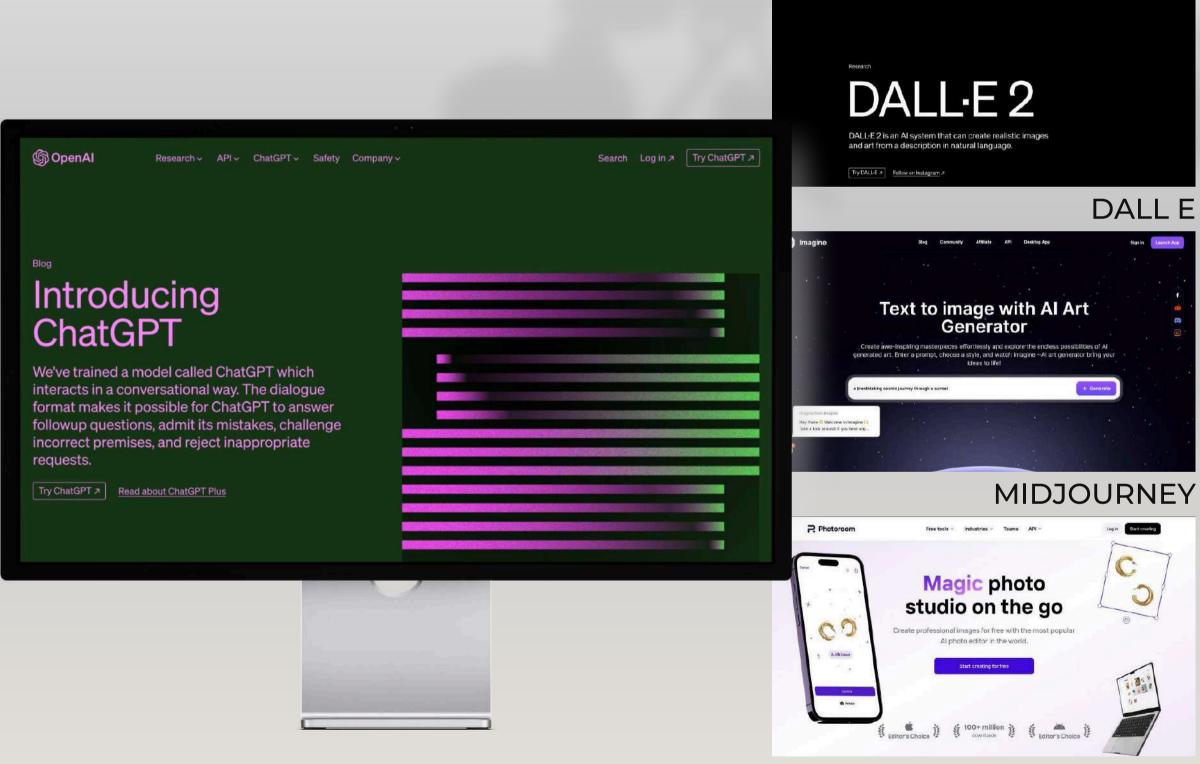
#### Output

- Higher reach
- Better recall
- Better Quality with result driven cost
- Higher ROI of ads spent

# PRODUCTION & PHOTOGRAPHY



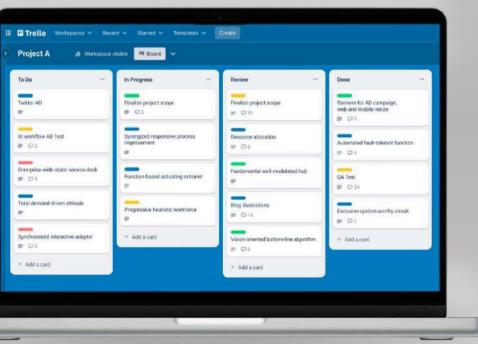
### 20 AIINTEGRATION





### 21 AUTOMATION SOFTWARES

#### TEAM & TASK MANAGEMENT - TRELLO

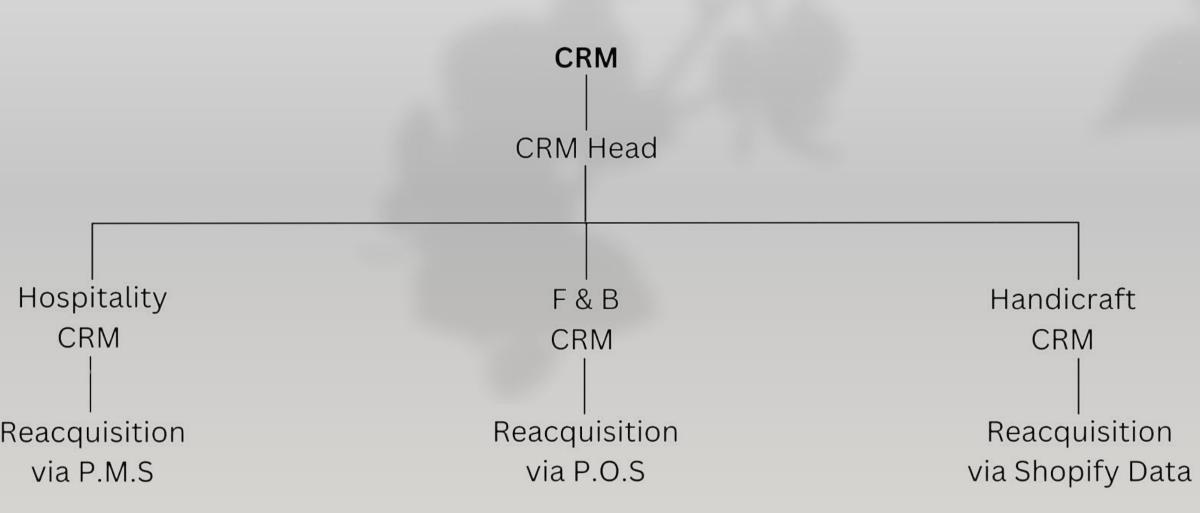


#### HR - GOT CUSTOM SOFTWARE DEVELOPMENT DONE FOR





## 22 CRMMARKETING TEAM SETUP







## PERFORMANCE MARKETING CRM CAMPAIGNS

**Email marketing Targeted at Inactive Users** 

discount on the ond night	Revenue ₹204170	Delivered 4237	Visited 13	Visit Rate 0.31%		
	Duration: 03 Aug, 6:21 pm -31 Aug, 11:59 pm Channels: EMAIL			Preview Show details >		
rd Night is FREE on	Revenue	Delivered	Visited	Visit Rate		
king 2 nights!	Duration: 17 Aug, 12:32 p		3	Preview Show details		
king 2 nights!		<b>4205</b> pm -24 Aug, 11:59 pm	3	0.07%		

## 23 PERFORMANCE MARKETING CRM CAMPAIGNS

**Email marketing Targeted at Inactive Users** 

FLAT 25% OFF on Second Night's	Revenue ₹104263	Delivered 4257	Visited 6	Visit Rate 0.14%	
Booking	Duration: 19 Oct, 10:16 am -26 Oct, 11:59 pm Channels: EMAIL			Preview Show details →	
Completed Your Next Weekend Gateway	Revenue ₹7945	Delivered 4236	Visited 2	Visit Rate 0.05%	
<b>4</b> 2	Duration: 11 Oct, 5:17 pi Channels: EMAIL	m -18 Oct, 11:59 pm		Preview Show	details 🗲



## PERFORMANCE MARKETING // CRM

Summary of all CRM campaigns run for Chokhi Dhani

Summary Custom Range 01,Mar 23 - 31,Oct 23 ▼

8

Campaigns sent

₹442889

Revenue

Avg visit rate

0.1%

Total visits

33

Cost per Email: Rs. 0.06

Number of Email Campaigns Run: 16935

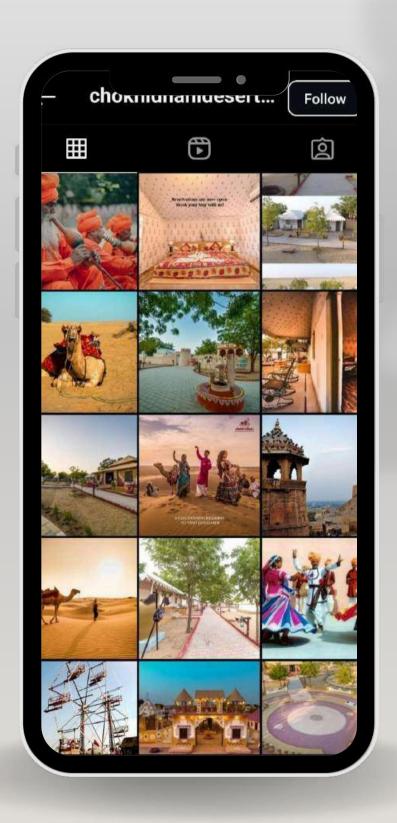
Total Cost of Campaigns: Rs. 1017

Sales Generated: Rs. 442889

ROI: 435 times (435x)



## (25) IMPROVISATION OF SOCIAL MEDIA GRIDS





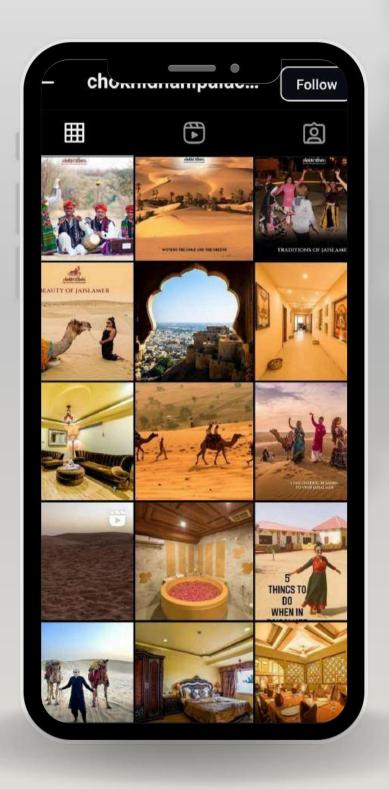


**BEFORE** 

**AFTER** 



## (26) IMPROVISATION OF SOCIAL MEDIA GRIDS







**BEFORE** 

**AFTER** 



## (27) ACHIEVING VIRALITY VIA ORGANIZED METHODOLOGY













# 28 REPLANNING PHOTOSHOOTS TARGET: BETTER LISTING EXPERIENCES













